

Information from Swedish authorities

- *guidance for you who seek temporary protection*

Welcome to the municipality of Arvidsjaur's kommun.

We are extremely saddened by what is happening in your country and because you have been forced to flee. We hope you will enjoy the time you are with us.

Protection under the Temporary Protection Directive

If you have fled the war in Ukraine, you can apply for a residence permit under the EU Temporary Protection Directive. The permit provides you with temporary protection in Sweden and the right to work. You also have the right to medical care and children have the right to go to school. You can get help with accommodation and financial support from the Swedish Migration Agency.

What is happening now?

You will be given a room or a place in a room in one of our temporary accommodations. The accommodation contains one or more beds, a toilet and shower. If you have questions you can get in touch with the person(s) who helped you find your accommodation.

How to apply for medical care

If you become ill and need medical care in Sweden you can find updated information on www.1177.se. When you call telephone number 1177 you can get advice from a nurse about what you can do yourself and whom to contact if you need care. The number is active all over Sweden – 24 hours a day.

At the health centre you can get help if you have injured yourself or if you do not feel well, that is to say for trouble that is not acute or life threatening. The personnel at the health centre have experience and knowledge about most injuries and illnesses. If necessary you will be referred to a hospital.

At the emergency room in a hospital you will get help if you are seriously ill or injured in an accident. Patients with the most urgent medical needs will always be treated first. In urgent cases call the emergency number 112.

Medical visits in Norrbotten County are free for you who are a refugee from Ukraine. In other parts of Sweden the rules may be different.

Get vaccinated against covid-19

Everyone in Sweden aged 12 and over can be vaccinated against covid-19. You do not need to be a Swedish citizen to be vaccinated. Vaccination against covid-19 is voluntary and free.

Vaccination is the best way to reduce the risk of serious illness and the spread of covid-19. If you are not vaccinated you need to keep your distance to others and avoid congestion and crowds indoors. Even when you have been vaccinated it is important to stay home if you are ill.

On www.1177.se you will find information about where you can be vaccinated against covid-19.

School

Children aged up to 18 have the right to go to preschool and school. Contact the municipality where you are living to get help and information about your situation.

For you who have pet animals

When you as an animal owner come to the border with your pet you must report it to the Customs personnel. If the animals do not meet the regulations to come into Sweden, the Customs personnel contact The Swedish Board of Agriculture. They will then ask for the animal's documentation, if there is any, and ask questions about the animal so that they can make the necessary assessments.

If your pet has not been checked by Customs personnel at the border, the animal must as soon as possible be taken to a veterinarian. Depending on the situation, different measures may be necessary. It can be a question of giving the animal ID markings, or taking a blood sample to check for rabies antibodies or to have the pet put in temporary isolation until it is judged safe for you to fetch your pet again. The Swedish Board of Agriculture pays the costs of going to the veterinarian.

Responsible authority: The Swedish Board of Agriculture.

Important telephone numbers

112

Call the emergency number 112 in acute situations where there is danger to life, property or the environment. All responding personnel speak Swedish and English. If an interpreter is needed, a third person is called in to the conversation.

114 14

Call 114 14 for police matters that are not to do with ongoing or recent crimes or incidents. All responding personnel speak Swedish and English. If you are in Sweden calling from a non-Swedish telephone number, call +46 77 114 14 00.

1177

Call 1177 if you or a relative have fallen ill and you need to seek advice from a nurse or if you want help to find the right medical care. All responding personnel speak Swedish. If you are in Sweden calling from a non-Swedish telephone number, call

+46 771 1177 00.

Important websites

The Swedish Migration Agency

In Sweden the Migration Agency is the authority examining applications from people who want to live in Sweden, come for a visit, seek protection from persecution or who want Swedish citizenship.

www.migrationsverket.se/english

1177 Vårdguiden

1177 Vårdguiden is the site for Sweden's collected information and services within health care and medical care.

<https://www.1177.se/en/Norrbottn/other-languages/other-languages/>

Information Sverige (Sweden)

Information Sverige is a website that explains how Swedish society works.

www.informationsverige.se/en

Krisinformation.se

Collected crisis-related information from Swedish authorities.

www.krisinformation.se/en